



Clean, affordable energy for you

We're continuing to invest in affordable clean energy like more efficient natural gas plants and emissions-free solar. As part of a four-year rate agreement approved in 2016, a base rate increase will take effect in January that includes costs for four new solar power plants. The good news – the increase will be largely offset by decreases in other charges that also change in January.

And we're building even more solar, with another four plants coming online in March that will bring a small base rate increase. FPL has also requested additional bill adjustments in March, including decreases in bill clauses as the St. Johns River Power Park coal plant shuts down and the beginning of cost recovery for devastating Hurricane Irma.

So, what does it mean for your energy bill? In January, the typical 1,000-kWh residential customer bill will increase by about 17 cents a month, and in March by about 57 cents a month. Even with these changes, we expect typical residential bills to remain among the lowest in the state and about 25 percent below the national average.

Learn more about your bill at: [» FPL.com/rates](https://www.fpl.com/rates)



Information for you

This edition of Energy News has information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at:

» FPL.com/rates

Summary of service charges

Type of Service Charge	Charge
Initial service connection	\$25
Transfer, open or reopen an existing account	\$12
Reconnection Reconnect service following non-payment	\$13
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field collection For payment collection on a delinquent account	\$48
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$200 Residential & Non-Demand Commercial \$1,000 Commercial

EFFECTIVE JANUARY 2018 RESIDENTIAL RATE CLASS	Customer Charge ¹	< 1,000 kWh/ On-Peak Energy Charge ¹	> 1,000 kWh/ Off-Peak Energy Charge ¹	Storm Charge ² ¢/kWh	Conservation ¹ ¢/kWh	Capacity ¹ ¢/kWh	Environmental ¹ ¢/kWh	< 1,000 kWh / On-Peak Fuel Charge ^{1,3}	> 1,000 kWh /Off- Peak Fuel Charge ^{1,3}	2017 Interim Storm Restoration ⁴
	¢/kWh									
Residential Service (RS-1)	\$7.94	5.855	6.865	0.120	0.153	0.281	0.159	2.317	3.317	0.336
Residential TOU Rider (RTR-1) ³	\$7.94	5.855	6.865	0.120	0.153	0.281	0.159	10.446	-4.647	0.336

¹ Rates as approved by the Florida Public Service Commission in Docket Nos. 160021, 170001, 170002 and 170007.
² Storm charges as filed in a Routine Storm Charge True-Up Adjustment Request in Docket No. 060038-El.

³ Except for customer charge, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges.
⁴ The PSC has approved an Interim Storm Restoration charge as filed in Docket No. 160251-El.

Learn about deposits

Since all customers are billed for energy after it's used, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost and your bills are not current, we may ask you to pay the difference to bring the deposit to the required level.

Your deposit begins to earn 2 percent interest once you have paid your bill in full for six months. Interest is credited to your account each June. The deposit and earned interest is refunded to your account after 23 months of service and 12 months of good payment history, or after you close your account. Learn more: » FPL.com/deposit

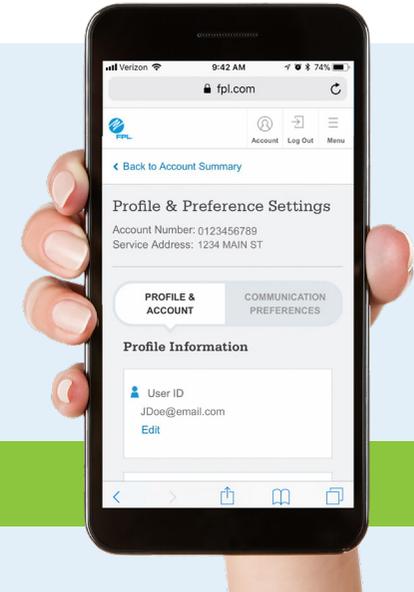
Gross receipts tax

FPL pays a tax equal to 2.5 percent of gross electric revenues to the state. This tax appears as a separate line item on our bill.

New Year's resolution: Update your contact info

We're always here to help. It's faster and easier to get the help you need if we have your accurate contact information. That's why it's so important to update your phone number and email address with us at the start of the New Year. Log in to your account to update your contact info:

» FPL.com/profile



Update on the go

Helpful resources – Help for customers in need

We want to ensure that those who need help get assistance. Here are some services available to you:



Evacuation assistance – If you have special needs, your local government can help if you ever need to evacuate due to extreme weather or other emergencies. Make sure to register with your local emergency management office by contacting them directly. Just check your phone directory for “county government.”



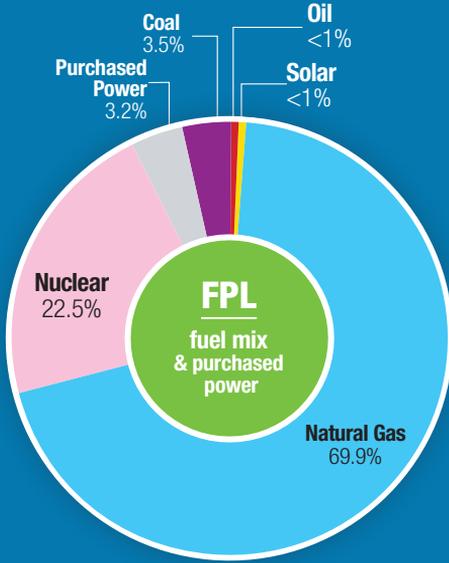
2-1-1 Helpline – By dialing 2-1-1, you can get answers to your questions and get connected to available community resources. This helpline is free and confidential, with trained specialists available 24 hours a day.

We have more information for you online about help available from FPL or our community partners. Just visit: » FPL.com/gethelp

Where does your energy come from?

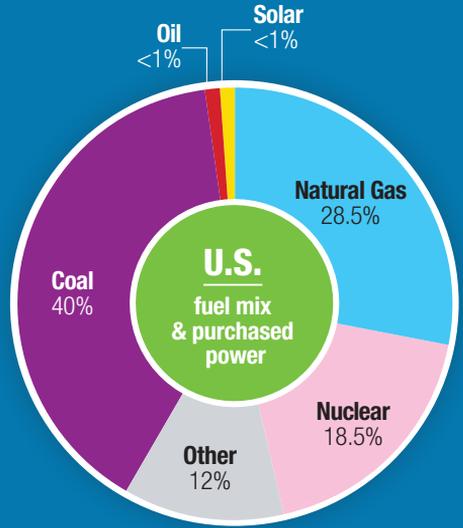
FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We're significantly reducing our use of coal while substantially increasing our investment in cost-effective solar.

See our latest fuel mix:



Sources of electricity generation for the 12 months that ended October 2017

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity generation in 2016

Keeping your bill low

Latest typical bill comparisons*

National Average	\$139.86
Florida Average	\$119.70
FPL Bill	\$102.72

*Estimate based on FPL typical 1,000-kWh residential customer bill for Jan. 1, 2018. Includes state gross receipts tax, but not credits, local taxes or fees that may be applicable in some jurisdictions. National and Florida averages (July 2017) based on rates reported to EEI.